



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:) Docket No.: 067220-0313100
Michael ZIRNGIBL *et al.*) Confirmation No.: 5280
Serial No.: 09/455,534) Examiner: Ming Chow
Filed: December 7, 1999) Group Art Unit: 2645

For: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH INTEGRATED INBOUND AND OUTBOUND VOICE SERVICES

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants hereby make of record in the above-identified application the documents listed on the attached Form PTO-1449.

Applicants have listed publication dates on the attached PTO-1449 based on information presently available to the undersigned. However, the listed publication dates should not be construed as an admission that the information was actually published on the date indicated. Where the publication date of a listed document does not provide a month of publication, the year of publication of the listed document is sufficiently earlier than the effective U.S. filing date and any foreign priority date so that the month of publication is not an issue.

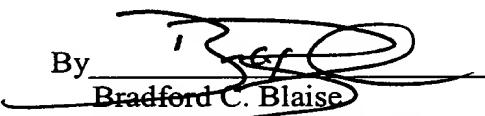
Applicants reserve the right to establish the patentability of the claimed invention over any of the information provided herewith, and/or to prove that this information may not be prior art, and/or to prove that this information may not be enabling for the teachings purportedly offered.

This Supplemental Information Disclosure Statement is being filed more than three months after the U.S. filing date, and after the mailing date of the first Office Action on the merits, but before the mailing date of a Final Action or Notice of Allowance, whichever occurs first. 37 C.F.R. 1.97(c). Please charge the \$180.00 fee [37 C.F.R. 1.17(p)] to Deposit Account No. 03-3975. In addition, please charge any fee deficiencies, or credit any overpayment, to Deposit Account No. 03-3975 as needed to ensure consideration of the Supplemental Information Disclosure Statement. A duplicate copy of this paper is attached.

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,

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INFORMATION DISCLOSURE CITATION
IN AN APPLICATION

Form PTO-1449

Docket Number	Application Number
067220-0313100	09/455,534
Applicant(s)	
Michael ZIRNGIBL et al.	
Filing Date	Group Art Unit
December 7, 1999	2645

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	REF	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	1A	4,931,932	06/05/90	Dalnekoff et al.			
	1B	4,974,252	11/27/90	Osborne			
	1C	5,195,086	03/16/93	Baumgartner et al.			
	1D	5,272,638	12/21/93	Martin et al.			
	1E	5,331,546	07/19/94	Webber et al.			
	1F	5,422,809	06/06/95	Griffin et al.			
	1G	5,610,910	03/11/97	Focsaneanu et al.			
	1H	5,848,396	12/08/98	Gerace			
	1I	5,864,605	01/26/99	Keshav			
	1J	5,931,908	08/03/99	Gerba et al.			
	1K	6,009,410	12/28/99	LeMole et al.			
	1L	6,011,844	01/04/00	Uppaluru et al.			
	1M	6,012,045	01/04/00	Barzilai et al.			
	1N	6,035,336	03/07/00	Lu et al.			
	1O	6,061,433	05/09/00	Polcyn et al.			
	1P	6,125,376	09/26/00	Klarlund et al.			
	1Q	6,144,848	11/07/00	Walsh et al.			
	1R	6,173,316	01/09/01	De Boor et al.			
	1S	6,178,446	01/23/01	Gerszberg et al.			
	1T	6,209,026	03/27/01	Ran et al.			
	1U	6,246,672	06/12/01	Lumelsky			
	1V	6,275,746	08/14/01	Leatherman et al.			
	1W	6,279,000	08/21/01	Suda et al.			

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	REF	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translations	
							YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	1X	MSTR156 - KYLÄNPÄÄ, Markku, "Mobile Multimedia White Paper ", http://www.vtt.fi/tte/projects/mobmulti/mobmulti.html , last modified 10/12/1998, 8 pages.
	1Y	MSTR157 - EWEN, Edward F., et al., "Data Warehousing in an Integrated Health System; Building the Business Case", <u>Proceeding of the ACM First International Workshop on Data Warehousing and OLAP</u> , 1998, pages 47-53.
	1Z	MSTR158 – ZAIANE, Osmar R., et al., "Discovering Web Access Patterns and Trends by Applying OLAP and Data Mining Technology on Web Logs", <u>IEEE International Forum on Research and Technology Advances in Digital Libraries</u> , date unavailable, pages 19-29.
	1AA	MSTR159 - KURZ, Andreas, et al., "Data Warehousing within Intranet: Prototype of a Web-Based Executive Information System", <u>Proceedings of the 8th International Workshop on Database and Expert Systems Applications</u> , 1997, pages 627-632.

EXAMINER	DATE CONSIDERED
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.	

JUN 26 2005

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	2A	6,314,094	11/06/01	Boys			
	2B	6,349,290	02/19/02	Horowitz et al.			
	2C	6,400,804	06/04/02	Bilder			
	2D	6,411,685	06/25/02	O'Neal			
	2E	6,415,269	07/02/02	Dinwoodie			
	2F	6,434,524	08/13/02	Weber			
	2G	6,442,598	08/27/02	Wright et al.			
	2H	6,456,974	09/24/02	Baker et al.			
	2I	6,466,654	10/15/02	Cooper et al.			
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	2M	6,490,564	12/03/02	Dodrill et al.			
	2N	6,507,817	01/14/03	Wolfe et al.			
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	2R	6,591,263	07/08/03	Becker et al.			
	2S	6,658,093	12/02/03	Langseth et al.			
	2T	6,658,432	12/02/03	Alavi et al.			
	2U	6,697,824	02/24/04	Bowman-Amuah			
	2V	6,697,964	02/24/04	Dodrill et al.			
	2W	6,741,995	05/25/04	Chen et al.			

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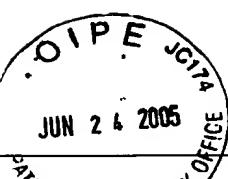
	REF	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translations
							YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	2X	MSTR160 - LEHN, Rémi, et al., "Data Warehousing Tool's Architecture: From Multidimensional Analysis to Data Mining", <u>IEEE Database and Expert Systems Applications</u> , date unavailable, pages 636-643.
	2Y	MSTR161 - MicroStrategy: "MicroStrategy Customers Embrace DSS Broadcaster", <u>Business Wire</u> , 11 August 1998, 4 pages, Proquest #32763756.
	2Z	MSTR162 - MicroStrategy: "MicroStrategy Introduces DSS StockMarket", <u>Business Wire</u> , 16 June 1998, 3 pages, Dialog File 20 #01940188.
	2AA	MSTR163 - Lucent: GOHRING, Nancy: "Text-to-Speech Moves Along", <u>Telephony</u> , 24 August 1998, v235n8pg56, 3 pages, Proquest #33418136.

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~~TRADEMARK~~
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OTHER DOCUMENTS (*Including Author, Title, Date, Pertinent Pages, Etc.*)

	3O	MSTR164 – Lucent: “Lucent Technologies Unveils Powerful New Speech Software”, <u>Business Wire</u> , 24 August 1998, 3 pages, Proquest #33311728.
	3P	MSTR165 – Vergito Delivers an Unprecedented Level of Personalized Webcasting with I-Casting”, <u>Business Wire</u> , 10 March 1997, 3 pages.
	3Q	MSTR166 – MicroStrategy: MicroStrategy to Launch DSS Broadcaster”, <u>M2 Presswire</u> , February 27, 1998, 2 pages.

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